

PROVIDE 360° MAINTENANCE SERVICES





Door Access Solutions for Commercial, Institutional and Residential projects in Hong Kong and Macau. We are offering a wide portfolio of Products & Solutions including Automatic Doors, Windows & Entrance, Hardware & Interior Doors, Security Gates, Access Control and Industrial Doors.

Service is our Value - we provide Technical Advice & Customized Drawings, Ironmongery Schedules, Master Key Plans, Supply & Installation, Contracting, Training and Service & Maintenance programs and Sourcing.

Key partners include GILGEN Door Systems, AIR-LUX Window Systems, the DORMAKABA Group, EFAFLEX High-Speed Doors, TBS Biometric Solutions, HART Doors, Teckentrup Security Steel Doors, WEM Shutters and many other premium suppliers.

Our experienced team with its in-depth market knowledge, product know-how and business experience is driving AUB Ltd to become a leading brand in the Industry.



MAINTENANCE PACKAGES

Regular, preventive maintenance of your system is a basic requirement when it comes to long years of reliable operations.

	Basic	Gold	Platinum
Service Hotline	✓	✓	✓
Site inspection	✓	✓	✓
Maintenance record	✓	✓	✓
Inspection Report & Technical advice		✓	✓
Preventive maintenance	Annual / Every 6 months	Every 3 months	Every month
Corrective maintenance	Office hour*	Office hour*	office hour and Non-office hour*
Call-out service	48hrs	24hrs	4hrs
Service report			✓
Special discount		✓	✓

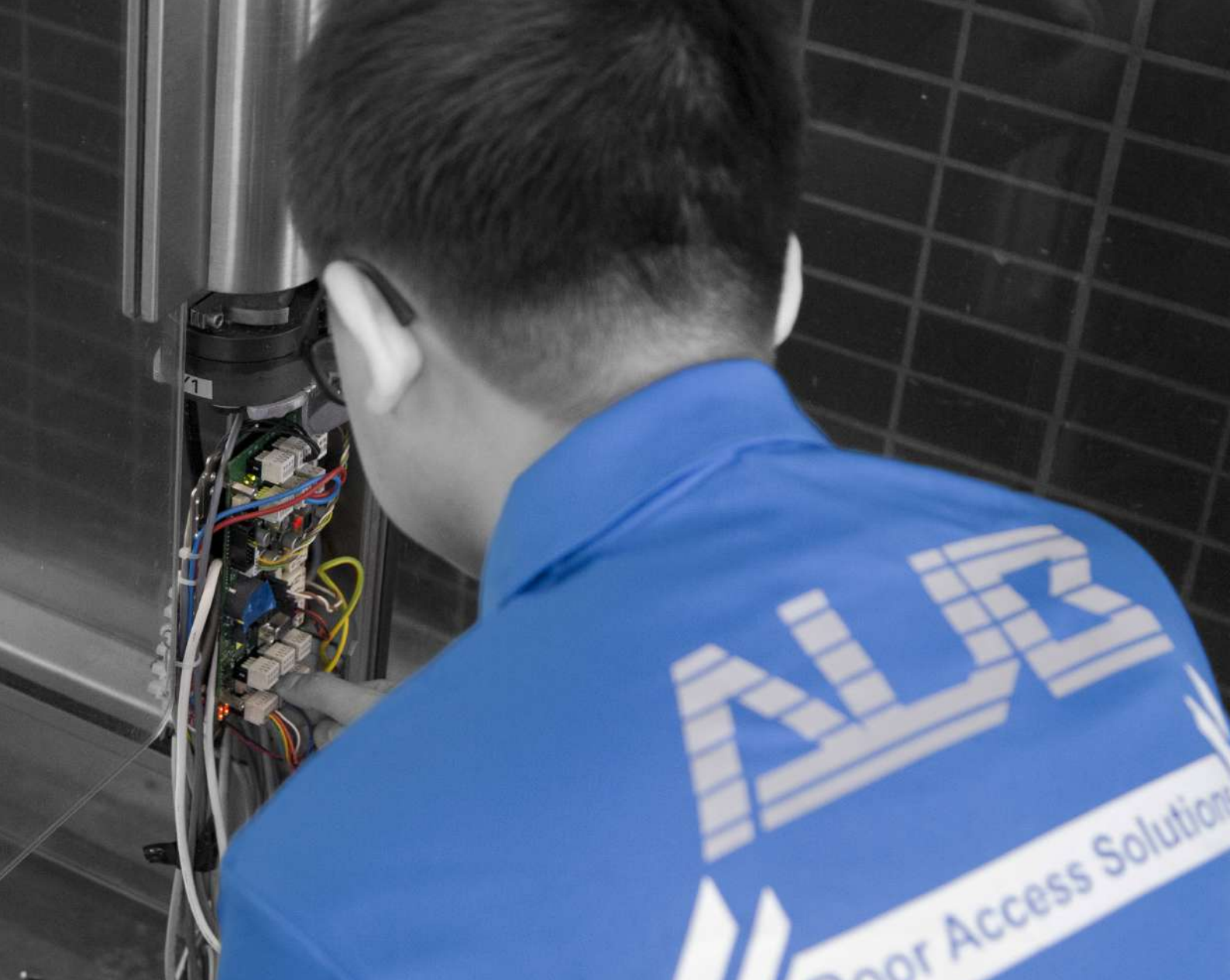
*Terms & Conditions apply

*AUB Limited reserves the right of final decision



SERVICE HOTLINE: 6688-2511

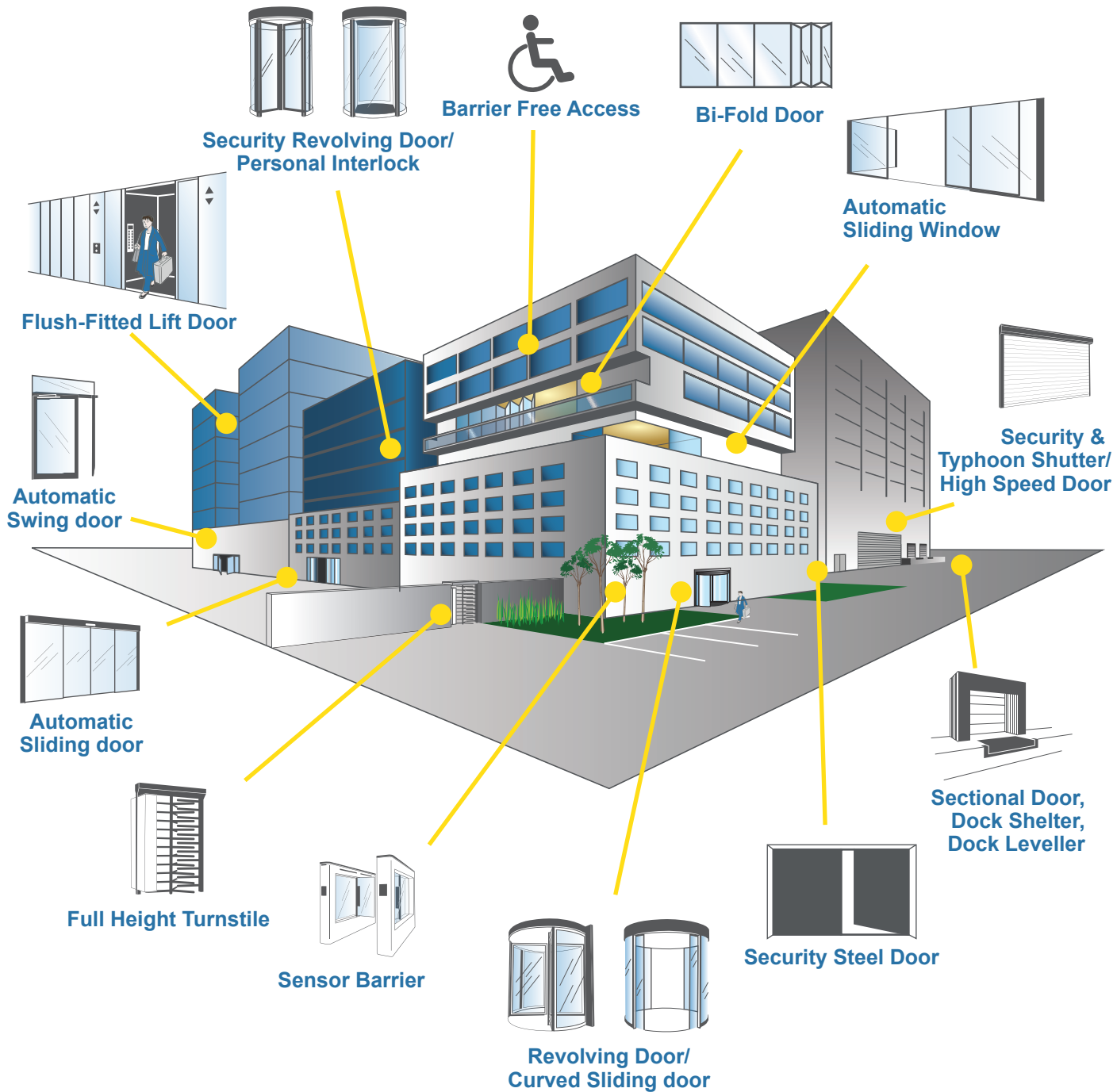
MAXIMUM RELIABILITY



360° MAINTENANCE SERVICE

We understand the importance of maintaining safe and secure access in and around your premises. We service and repair Automatic door, Sliding window, Security gate, Roller shutter and other categories to ensure your building is secure and your people are safe.

MAINTENANCE - A WIDE RANGE OF PRODUCTS AND APPLICATIONS



Y

ES

air-lux®

dormakaba

EFAFLEX

GILGEN



TECKENTRUP



MAINTENANCE & SERVICE OVERVIEW

100% CARING OF YOUR INVESTMENT

By choosing AUB Service, you are supported by our technician team of local, accredited and fully trained & equipped engineers. All enquiries are routed through our professional hotline providing you with a single point of contact and fast response times. We shall assign a technician who takes ownership in— handling a particular customer. Our technician has the knowledge and is familiar with the location/ premises, perfect understanding of customer expectations, rules and behaviors and shall provide the best solution to our customer

PREVENTIVE MAINTENANCE

It helps prevent accidents, reduces breakdowns and prolongs the life of the door operator. There are also legal implications regarding the servicing of specific door types, to ensure the safety of users at all times. Whether you are a small independent or large corporation, we can provide a tailored solution around your individual requirements.

EXPERT ASSISTANCE

Our service team is being trained by our long-term suppliers and partners. We find the root cause and fix it in a proper way to ensure our client experience the best performance of the system. Based on our experience, 85% of malfunction cases were being fixed without replacing a spare part.

ORIGINAL MANUFACTURER SPARE PARTS

Original spare parts come with warranty. All our spare parts are sourced from the original manufacturer. We never sell any spare parts from unknown source as this might induce negative effect to the entire system.

FREE SITE INSPECTION

For the customer with a service contract, we shall provide free site inspection for any malfunctioning system even of other brands.

E-CALL SERVICE

4hrs Quick Response *Only apply on Platinum Service Plan. For the Premium customer, our quick response on-site service shall protect your premises from suffering for waiting, breakdown or malfunctioning system.

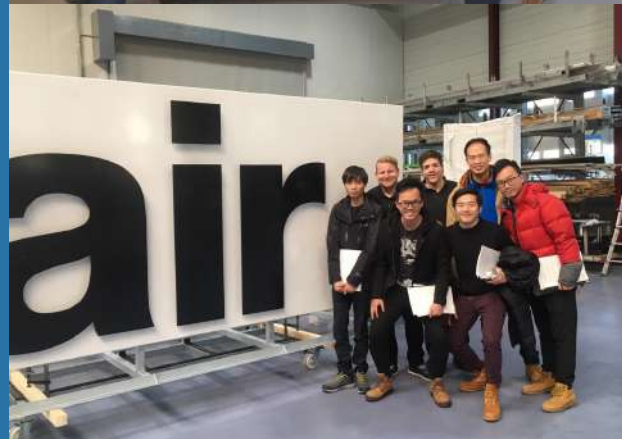
TAILOR MADE PACKAGES

Do you have any other requirements?
Please let us know so we can create a package specially for you.

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GIVE US A CALL!! 6688-2511

TAKE ADVANTAGE OF OUR LONG YEARS OF EXPERIENCE



In-depth training and practical learning experience with our European suppliers. It is the aim and commitment of the entire team to "Give our best advice and service to all our Customers".





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